



## Why use a BAR Member?

Choosing a BAR Member will ensure your move goes smoothly. You will have the peace of mind that comes from using a reputable, professional and safe remover; and in the unlikely event that something goes wrong, you've got someone to turn to.

- BAR Members are professional companies committed to a high standard of service required by the BAR TSI Code of Practice.
- Reassurance. BAR Members must comply with annual inspections during their membership.
- Customer prepayments are protected in the event the BAR Member cancels or experiences financial difficulties (subject to the BAR pre-payment protection plan terms and conditions).
- A free, independent conciliation service and low-cost arbitration scheme.
- On-going monitoring of customers' satisfaction. Members must provide evidence of quality of service to BAR and TSI - [www.trustedmover.org](http://www.trustedmover.org)

## To find out more:

For more information on the BAR TSI Consumer Code of Practice and to find your nearest BAR Member visit [www.bar.co.uk](http://www.bar.co.uk), or contact the British Association of Removers (BAR).

### The British Association of Removers (BAR)

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# If you're moving...



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